



Network Bulletin: October 2015

network bulletin

An important message from UnitedHealthcare to health care professionals and facilities



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UnitedHealthcare respects the expertise of the physicians, health care professionals and their staff who participate in our network. Our goal is to support you and your patients in making the most informed decisions regarding the choice of quality and cost-effective care, and to support practice staff with a simple and predictable administrative experience. The Network Bulletin was developed to share important updates regarding UnitedHealthcare procedure and policy changes, as well as other useful administrative and clinical information.*

***Where information in this bulletin conflicts with applicable state and/or federal law, UnitedHealthcare follows such applicable federal and/or state law**

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Front & Center

Link: Your New Gateway to UnitedHealthcare's Online Tools

Get the information you need with fewer clicks. Later this fall, we're introducing Link – your digital health information connection.

Link will replace Optum Cloud Dashboard. It includes many of the same applications as Optum Cloud Dashboard, but with a new interface that can help make your work measurably faster and easier.*

- Link was created to support the way you work, based on feedback from users who face your same challenges.
- Quickly move between apps and even customize your screen to put your most common tasks just one click away.
- Next-generation technology will allow enhanced features and new applications.

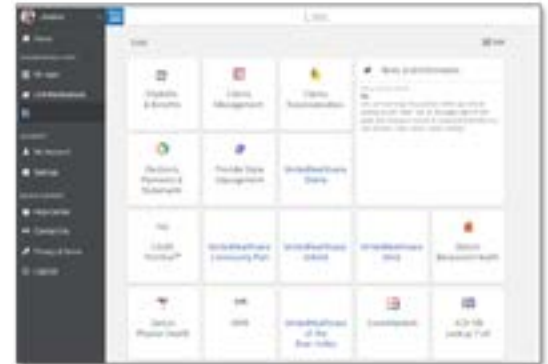


Front & Center

Link: Your New Gateway to UnitedHealthcare's Online Tools

Use Your Optum ID to Access Link and UnitedHealthcareOnline.com

As part of the transition to Link, you will use a single user name and password – your Optum ID – to access both Link and UnitedHealthcareOnline.com. If you use Optum Cloud Dashboard, you already have an Optum ID. If you don't have an Optum ID or need help remembering your ID or password, the Link sign-in screens will guide you through the process.



When Link launches:

- **If you previously accessed Optum Cloud Dashboard**, you will be redirected to Link when you sign in to UnitedHealthcareOnline.com, and you'll have full access to Link and UnitedHealthcareOnline.com.
- **If you don't have an Optum ID**, you will continue to access UnitedHealthcareOnline.com just as you normally do until your Optum ID transition date. On that date, you must register for and use your Optum ID to access Link and UnitedHealthcareOnline.com.

You will not be required to use your Optum ID until your Optum ID transition date. We will email UnitedHealthcareOnline.com users to notify them of their specific transition date. To help make sure you receive these emails, please verify that we have your correct email address by signing in to UnitedHealthcareOnline.com and selecting My Account to view your user profile.



If you have questions, please call the Optum Support Center at 855-819-5909, 7 a.m. to 9 p.m. Monday through Friday, 6 a.m. to 6 p.m. Saturday, or 9 a.m. to 6 p.m. Sunday, Central Time.

*Based on ongoing usability studies using keystroke-level modeling when comparing Link to UnitedHealthcareOnline.com and Optum Cloud Dashboard.



Front & Center

UnitedHealth Premium Designation Program Update

The UnitedHealth Premium physician designation program will re-evaluate physician designations in 2016 and the new designations will be scheduled for display in provider directories in January 2017. Updated UnitedHealth Premium designations are based on a review of physician performance against national quality and market cost-efficiency standards. The most recent designation results for most states were posted in January 2015. The designation results for Medica network physicians in Minnesota, North Dakota, South Dakota and parts of western Wisconsin were posted in April 2015.

We originally planned to update the Premium physician designation results in January 2016. The planned update would have been a data refresh with no methodology changes. However, in an effort to increase the value of the program and in response to feedback from physicians, we are enhancing the Program's quality measures and cost-efficiency metrics to include:

- New national standard quality measures;
- Enhanced analytics;
- Refined population cost methodology

Due to the time required to implement these changes, we will now update the UnitedHealth Premium designation results in January 2017, instead of January 2016. More details on changes to the methodology will be available soon.

We will continue to accept reconsideration requests for the 2015 designation update through July 2016.



For more information, please go to UnitedHealthcareOnline.com and select "UnitedHealth Premium" on the top navigation bar to find resources and tools that explain the program. If you have questions, please send us an email through the [Contact Premium Program](#) link or call 866-270-5588.



Front & Center

Codes and Guidelines for Prior Authorization for Infertility Treatment

As previously communicated on page six of the **July Network Bulletin**, UnitedHealthcare will require prior authorization for certain infertility services for UnitedHealthcare commercial members as well as Mid-Atlantic Health Plan members, effective Oct. 1, 2015. UnitedHealthcare Life Insurance Company, Golden Rule Insurance Company and UnitedHealthcare of the River Valley members are not currently required to receive prior authorization for these infertility services.

We regularly evaluate our medical policies, clinical programs and health benefits according to the latest scientific evidence and specialty society guidance. Based on the results of our review, unless otherwise disallowed by state-specific requirements, we have added infertility procedures to the list of those that require prior authorization.

UnitedHealthcare Physician and Practice Manager Satisfaction Survey

Each year, we ask for your participation in our Physician Satisfaction Survey. Our annual survey is an important tool that provides us insight to your experience working with us. Your opinions help us identify opportunities to enhance our services to align with your practice's needs.

In August, we mailed invitations to participate in our survey to a random sample of UnitedHealthcare physicians and practice managers. If you received an invitation, we encourage you to take a few minutes to share your opinions with us. As always, we appreciate your participation.



The complete list of codes that require prior authorization is available at UnitedHealthcareOnline.com > Clinician Resources > Women's Health > Related Links > **Infertility Prior Authorization Program Code List**. For additional information, please go to UnitedHealthcareOnline.com > Clinician Resources > Women's Health > Related Links > **Infertility Treatment Prior Authorization Program Frequently Asked Questions**.





Front & Center

UnitedHealthcare Gets Providers Prepped for ICD-10

If you are a health care provider with questions about the transition to ICD-10, Aaron Sapp has some answers.

As the UnitedHealthcare National ICD-10 Program Director, Sapp traveled across the country to help health care providers get ready for Oct. 1, 2015. That's the date when the International Classification of Diseases, 10th Revision (ICD-10), replaced ICD-9 as the coding system used by physicians and other health care professionals to record and identify diagnoses and procedures for claims payments.

ICD-10 affects diagnosis coding and inpatient procedure coding only. It does not affect current procedural terminology (CPT) coding for outpatient procedures.

For the past three years, Sapp has spent about every other week traveling around the nation, discussing with providers how UnitedHealthcare is preparing for ICD-10 and offering guidance to help them get their practices ready. UnitedHealthcare Networks Provider Relations employees have been out in force communicating and working with providers at town hall sessions, Medical Group Management Association meetings and medical society gatherings. Since 2012, they have met with more than 92,500 providers nationwide at meetings to share materials and transition plans. In June, for example, Provider Relations conducted 270 such sessions.

In addition to the face-to-face assistance, UnitedHealthcare has devoted a **website** to ICD-10. UnitedHealthcare launched an online physician practice coding tool in August to help assist with the transition, and **online surveys** were tabulated to help gauge the readiness of practices.

Work is still being done to get health care providers ready for the transition.

"UnitedHealthcare will be ready, and we think that most of UnitedHealthcare's network providers will be ready. We worked hard to get out to as many as possible," Sapp said. "We have been really dedicated to outreach and making sure we provided support and assistance to guide them through this major change."

Getting ready early

UnitedHealthcare had been working on the transition to ICD-10 since before Sapp joined Provider Relations in 2011. An inventory had been completed to determine the required changes, and an implementation plan was put in place to help ensure a smooth and timely transition.

"To address the complexities of our business, we got moving on it very quickly," Sapp said.

UnitedHealthcare has invested heavily in training and technology, allocating significant resources to ICD-10. Hundreds of employees have been working to be code-ready, education materials and resources have been developed, and testing has been done to get systems and providers ready.

Sapp said Provider Relations has been particularly concerned about the preparedness of three types of practices: solo practices; rural practices; and resource-sensitive practices that don't have a large cash reserve. To help reach these and other practices, UnitedHealthcare in 2012 created an ICD-10 service center and posted it **online**, then spread word through various communications to let providers know about the resource.

"We felt the website was the optimal vehicle to help providers," Sapp said.



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UnitedHealthcare Gets Providers Prepped for ICD-10

UnitedHealthcare ICD-10 Website

Today, the **UnitedHealthcare ICD-10 website** provides information on all things ICD-10. For example, an ICD-10 **Provider Readiness Checklist** details critical elements and recommended actions such as conducting financial and system impact assessments. The **ICD-10 Code Lookup Tool** helped providers understand how UnitedHealthcare would interpret and map ICD-9 codes to the new ICD-10 codes. The site is available by going to UnitedHealthcareOnline.com > Tools & Resources > Health Information Technology > **ICD-10** or to unitedhealthcareonline.com/b2c/CmaAction.do?channelId=6fa2600ae29fb210VgnVCM1000002f10b10a_____.

On Aug. 5, UnitedHealthcare launched the **Physician ICD-10 Coding Practice Tool** on its ICD-10 website. The self-service tool allows providers to practice selecting ICD-10 codes for various clinical scenarios across 35 medical specialties. Each clinical scenario for commonly used diagnosis codes includes a medical example, medical history and office notes, and users can compare codes used by peer physicians within each specialty.

Sapp said visits to the ICD-10 website increased as October 1 drew near. The site had over 2,200 visitors in May and that grew to approximately 5,850 in June.

In addition to creating ICD-10 tools, education materials and other resources, UnitedHealthcare worked with the American Academy of Professional Coders (AAPC), the nation's largest medical coding, training and certification association. UnitedHealthcare-contracted providers can receive **discounts on the ICD-10 continuing education units and material** created by the AAPC. UnitedHealthcare and AAPC have committed to co-creating ICD-10 tools for UnitedHealthcare care providers at no cost.

All of these efforts are designed to make for a smooth transition to ICD-10, with the goal that ICD-10 will lead to better payment accuracy and improved disease monitoring and management. But Sapp and other industry experts remain concerned about whether most practices are getting prepared for the change.

"True and actual provider readiness is still a real unknown and, for a number of reasons, it is difficult to get to the level of preciseness we would really like to get to around provider readiness estimations," Sapp said.

To help answer that unknown, UnitedHealthcare unveiled the **ICD-10 Readiness Survey** on its ICD-10 website in July. "It will give us a real sense of readiness," Sapp said.

Even after October 1, the ICD-10 work for Sapp and the Provider Relations teams won't end. They will continue to communicate updates to care providers and do anything else



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UnitedHealthcare Gets
Providers Prepped for
ICD-10

needed to make sure practices adapt to ICD-10 as smoothly as possible.

Once ICD-10 is in place, Sapp said it is his hope that UnitedHealthcare's relationship with providers will grow even stronger.

"We see ICD-10 as a starting point for deepened relationships with our providers," Sapp said. "ICD-10 is a critical element in the overall transformation taking place in health care, and it means we will be more collaborative, with our relationships growing and evolving to meet the challenges."



Front & Center

ICD-10 Diagnosis Codes for Skilled Nursing Services

UnitedHealthcare has prepared for the transition to the new ICD-10 standards for reporting diagnoses and inpatient procedures submitted for claims starting Oct. 1, 2015.

We have updated the Payment Code Updates section of your contract payment appendix that is applicable to UnitedHealthcare members and replaced the ICD-9 diagnosis codes with ICD-10 diagnosis codes for the skilled nursing services listed in the following table. Your current revenue coding and reimbursement rates will not change. You will find the new diagnosis codes in the Service Category column of Table 1 in your payment appendix.

Bariatric Skilled Nursing Services

Bariatric ICD-10 diagnosis code Z68.41, Z68.42, Z68.43, Z68.44, or Z68.45

Bariatric Skilled Nursing Services with Dialysis

Dialysis ICD-10 diagnosis codes include Z99.2, Z49.31, or Z49.32

Bariatric Skilled Nursing Services with Dialysis and Mechanical Ventilation

Bariatric ICD-10 diagnosis codes include Z68.41, Z68.42, Z68.43, Z68.44, or Z68.45

Dialysis ICD-10 diagnosis codes include Z99.2, Z49.31, or Z49.32

Mechanical ventilation ICD-10 diagnosis codes include Z99.11, or Z99.89

Bariatric Skilled Nursing Services with Dialysis and Tracheostomy Care

Bariatric ICD-10 diagnosis codes include Z68.41, Z68.42, Z68.43, Z68.44, or Z68.45

Dialysis ICD-10 diagnosis codes include Z99.2, Z49.31, or Z49.32

Tracheostomy ICD-10 diagnosis codes include Z93.0, Z93.9, Z43.0, or Z43.9

Bariatric Skilled Nursing Services with Mechanical Ventilation

Bariatric ICD-10 diagnosis codes include Z68.41, Z68.42, Z68.43, Z68.44, or Z68.45

Mechanical ventilation ICD-10 diagnosis codes include Z99.11 or Z99.89

Bariatric Skilled Nursing Services with Tracheostomy Care

Bariatric ICD-10 diagnosis codes include Z68.41, Z68.42, Z68.43, Z68.44, or Z68.45

Tracheostomy ICD-10 diagnosis codes include Z93.0, Z93.9, Z43.0, or Z43.9

Skilled Nursing Services with Dialysis

Dialysis ICD-10 diagnosis codes include Z99.2, Z49.31, or Z49.32

Skilled Nursing Services with Dialysis and Mechanical Ventilation

Dialysis ICD-10 diagnosis codes include Z99.2, Z49.31, or Z49.32

Mechanical ventilation ICD-10 diagnosis codes include Z99.11, or Z99.89

Skilled Nursing Services with Dialysis and Tracheostomy Care

Dialysis ICD-10 diagnosis codes include Z99.2, Z49.31, or Z49.32

Tracheostomy ICD-10 diagnosis codes include Z93.0, Z93.9, Z43.0, or Z43.9



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ICD-10 Diagnosis Codes for Skilled Nursing Services

Skilled Nursing Services with Mechanical Ventilation

ICD-10 diagnosis codes Z99.11 or Z99.89

Skilled Nursing Services with Tracheostomy Care

ICD-10 diagnosis code Z93.0, Z93.9, Z43.0, or Z43.9

Skilled Nursing Services with Wound Care

ICD-10 diagnosis code L89.90, L89.009, L89.119, L89.129, L89.139, L89.149, L89.159, L89.209, L89.309, L89.509, L89.609, L89.819 or L89.899

Please be sure your billing staff adjusts claims submissions to reflect the new ICD-10 diagnosis codes. Claims submitted without the correct ICD-10 code may be denied for payment.

If you have any questions, please contact your Provider Relations Advocate. Thank you.



UnitedHealthcare Commercial

ICD-10 Code Update for Laboratory Benefit Management Program in Florida

As of Oct. 1, 2015, all Laboratory Benefit Management Program Medical Policies and Clinical Guidelines will be updated to reflect both the ICD-9 and ICD-10 codes. To view the Laboratory Benefit Management Program Medical Policies, Clinical Guidelines and other resources, please go to UnitedHealthcareOnline.com > Tools & Resources > Policies, Protocols and Guides > Protocols > UnitedHealthcare Laboratory Benefit Management Program.

The Laboratory Benefit Management Program only applies to laboratory services for fully insured UnitedHealthcare Commercial members in Florida, excluding Neighborhood Health Partnership.

If you have questions, please contact your UnitedHealthcare Provider Advocate or network manager.



UnitedHealthcare Commercial

UnitedHealthcare Medical Policy, Drug Policy, Coverage Determination Guideline (CDG) and Utilization Review Guideline (URG) Updates



For complete details on the policy updates listed in the following table, please refer to the **September 2015 Medical Policy Update Bulletin** at UnitedHealthcareOnline.com > **Tools & Resources** > **Policies, Protocols and Guides** > **Medical & Drug Policies and Coverage Determination Guidelines** > **Medical Policy Update Bulletin**.

Policy Title	Policy Type	Effective Date
NEW		
Molecular Profiling to Guide Cancer Treatment	Medical	Oct. 1, 2015
UPDATED/REVISED		
17-Alpha-Hydroxyprogesterone Caproate (Makena™ and 17P)	Drug	Oct. 1, 2015
Abnormal Uterine Bleeding and Uterine Fibroids	Medical	Oct. 1, 2015
Actemra® (Tocilizumab) Injection for Intravenous Infusion	Drug	Oct. 1, 2015
Alemtuzumab	Drug	Oct. 1, 2015
Anemia Drugs: Darbepoetin Alfa, Epoetin Alfa, and Methoxy Polyethylene Glycol-Epoetin Beta	Drug	Oct. 1, 2015
Attended Polysomnography for Evaluation of Sleep Disorders	Medical	Oct. 1, 2015
Benlysta (Belimumab)	Drug	Oct. 1, 2015
Botulinum Toxin A and B	Drug	Oct. 1, 2015
Breast Reconstruction Post Mastectomy	CDG	Oct. 1, 2015
Breast Reduction Surgery	CDG	Oct. 1, 2015
Chromosome Microarray Testing	Medical	Oct. 1, 2015
Clinical Trials	CDG	Oct. 1, 2015
Clotting Factors and Coagulant Blood Products	Drug	Oct. 1, 2015
Core Decompression for Avascular Necrosis	Medical	Sept. 1, 2015



UnitedHealthcare Commercial

UnitedHealthcare Medical Policy, Drug Policy, Coverage Determination Guideline (CDG) and Utilization Review Guideline (URG) Updates

UPDATED/REVISED		
Embolization of the Ovarian and Iliac Veins for Pelvic Congestion Syndrome	Medical	Oct. 1, 2015
Emergency Health Services and Urgent Care Center Services	CDG	Sept. 1, 2015
Entyvio (Vedolizumab)	Drug	Oct. 1, 2015
Enzyme Replacement Therapy (ERT) for Gaucher Disease	Drug	Oct. 1, 2015
Epidural Steroid and Facet Injections for Spinal Pain	Medical	Oct. 1, 2015
Gender Dysphoria (Gender Identity Disorder) Treatment	CDG	Oct. 1, 2015
Hepatitis Screening	Medical	Oct. 1, 2015
Hereditary Angioedema (HAE), Treatment and Prophylaxis	Drug	Oct. 1, 2015
High Frequency Chest Wall Compression Devices	Medical	Oct. 1, 2015
		Nov. 1, 2015
Immune Globulin (IVIG and SCIG)	Drug	Oct. 1, 2015
Infertility Diagnosis and Treatment	Medical	Oct. 1, 2015
Light and Laser Therapy for Cutaneous Lesions and Pilonidal Disease	Medical	Oct. 1, 2015
Lithotripsy for Salivary Stones	Medical	Sept. 1, 2015
Lupron Depot/Lupron Depot-Ped (Leuprolide Acetate) for Non-Oncology Use	Drug	Oct. 1, 2015
Manipulation Under Anesthesia	Medical	Oct. 1, 2015
Meniscus Implant and Allograft	Medical	Oct. 1, 2015
Mifeprex (Mifepristone, RU-486)	Drug	Oct. 1, 2015
Nerve Graft to Restore Erectile Function During Radical Prostatectomy	Medical	Sept. 1, 2015
Neurophysiologic Testing	Medical	Oct. 1, 2015
Obstructive Sleep Apnea Treatment	Medical	Oct. 1, 2015
Occipital Neuralgia and Headache Treatment	Medical	Oct. 1, 2015



UnitedHealthcare Commercial

UnitedHealthcare Medical Policy, Drug Policy, Coverage Determination Guideline (CDG) and Utilization Review Guideline (URG) Updates

UPDATED/REVISED		
Omnibus Codes	Medical	Oct. 1, 2015
Ophthalmologic Policy: Vascular Endothelial Growth Factor (VEGF) Inhibitors	Drug	Oct. 1, 2015
Orencia® (Abatacept) Injection for Intravenous Infusion	Drug	Oct. 1, 2015
Panniculectomy & Body Contouring Procedures	CDG	Nov. 1, 2015
Pectus Deformity Repair	CDG	Oct. 1, 2015
Plagiocephaly and Craniosynostosis Treatment	Medical	Oct. 1, 2015
Presacral Neurectomy and Uterine Nerve Ablation for Pelvic Pain	Medical	Sept. 1, 2015
Preventive Care Services	CDG	Sept. 1, 2015
Proton Beam Radiation Therapy	Medical	Oct. 1, 2015
Remicade® (Infliximab)	Drug	Oct. 1, 2015
Repository Corticotropin Injection (H.P. Acthar Gel®)	Drug	Oct. 1, 2015
Rituxan (Rituximab)	Drug	Oct. 1, 2015
Sandostatin/Sandostatin LAR Depot (Octreotide Acetate)	Drug	Oct. 1, 2015
Simponi® Aria™ (Golimumab) Injection for Intravenous Infusion	Drug	Oct. 1, 2015
Sodium Hyaluronate	Medical	Oct. 1, 2015
Soliris (Eculizumab)	Drug	Oct. 1, 2015
Specialty Medication Administration – Site of Care Review Guidelines	URG	Oct. 1, 2015
Speech Language Pathology Services	CDG	Oct. 1, 2015
Stelara®(Ustekinumab) Injection for Intravenous Infusion	Drug	Oct. 1, 2015
Synagis® (Palivizumab)	Drug	Oct. 1, 2015
Total Artificial Heart	Medical	Sept. 1, 2015
Transcutaneous Electrical Nerve Stimulation (TENS) for the Treatment of Nausea and Vomiting	Medical	Sept. 1, 2015



UnitedHealthcare Commercial

UnitedHealthcare Medical Policy, Drug Policy, Coverage Determination Guideline (CDG) and Utilization Review Guideline (URG) Updates

UPDATED/REVISED		
Unicondylar Spacer Devices for Treatment of Pain or Disability	Medical	Sept. 1, 2015
Vimizim® (Elosulfase Alfa)	Drug	Oct. 1, 2015
Xolair (Omalizumab)	Drug	Oct. 1, 2015
RETIRED		
Tysabri® (Natalizumab)	Drug	Oct. 1, 2015

Note: The appearance of a service or procedure on this list does not imply that UnitedHealthcare provides coverage for the service or procedure. In the event of an inconsistency between the information provided in this Bulletin and the posted policy, the posted policy will prevail.



UnitedHealthcare Commercial Genetic Counseling Requirement Effective Jan. 1, 2016

Effective Jan. 1, 2016, UnitedHealthcare commercial members with medical necessity benefit plans will be required to receive genetic counseling before we will approve prior authorization requests for testing for BReast CAncer (BRCA) mutations for hereditary breast and ovarian cancer. A genetic counseling visit will help our members understand the advantages and limitations of BRCA mutation analysis so they can make informed health care decisions. Genetic counseling, which is recommended by the United States Preventive Services Tasks Force as well as the National Comprehensive Cancer Network (NCCN), will help our members understand if the test is right for them as well as help them interpret the results after testing.

The counseling can be done over the phone or in an office setting. All care providers administering the BRCA laboratory test will be required to show evidence that the requirement has been fulfilled in order to receive prior authorization for the test.

The genetic counseling must be administered by an independent genetics care provider who is not employed by a genetic testing lab. Genetics care providers employed or contracted with a laboratory who are part of an integrated health system that routinely delivers health care services beyond laboratory testing are considered independent. Genetic testing for BRCA mutations requires documentation of medical necessity by one of the following who has evaluated the individual and intends to engage in post-test follow-up counseling:

- Board-eligible or board-certified genetics counselor
- Advanced genetics nurse

- Genetics clinical nurse
- Advanced practice nurse in genetics
- A board-eligible or board-certified clinical geneticist
- A board-certified care provider with experience in cancer genetics who provides cancer risk assessment on a regular basis and has received specialized ongoing training in cancer genetics.

You can use one of the following methods to locate an independent genetics counselor:

- Visit informedDNA.com or call InformedDNA at 800-975-4819 to access nationwide in-network telephone genetic counseling.
- Call UnitedHealthcare at the number on the back of the patient's health care identification card.
- Visit myuhc.com and search for genetics counselors.
- Visit the National Society of Genetic Counselors at NSGC.org. Check the "Genetic Counselor Certified" box at the bottom of the page. This list may however include genetic counselors that are non-participating or employed by the lab.



For more information about this requirement, please go to UnitedHealthcareOnline.com > Clinician Resources > Oncology > Programs, Tools & Resources > BRCA Testing > Tools & Resources > BRCA Genetic Counseling Requirement Frequently Asked Questions. If you have additional questions or need more information, please email us at unitedoncology@uhc.com. Thank you.



UnitedHealthcare Community Plan

Site of Service Prior Authorization Guidelines for Certain Outpatient Surgical Procedures for UnitedHealthcare Community Plan in Florida

Effective Dec. 1, 2015, UnitedHealthcare Community Plan in Florida will implement prior authorization guidelines that take into account site of service for certain outpatient surgical procedures. These guidelines aim to improve cost efficiencies for the overall health care system and help ensure that procedures, including the setting where a service is provided, are medically appropriate, including cost-effective.

The prior authorization requirement will apply in most Florida counties (with the exception of Monroe County) and is supported by language in the Florida Medicaid Provider General Handbook, which requires services to be medically necessary.



UnitedHealthcare Community Plan

Site of Service Prior Authorization Guidelines for Certain Outpatient Surgical Procedures for UnitedHealthcare Community Plan in Florida

Prior authorization will be required for the following procedures if performed in an outpatient hospital setting. Prior authorization is not required if the procedures are performed at a network ambulatory surgery center.

Procedures & Services	Patient Age	Codes for UnitedHealthcare Community Plan in Florida		
Cataract Surgery	18 and older	66821	66982	66984
Colonoscopy	18 and older	45378 45385	45380	45384
Tonsillectomy & Adenoidectomy	5 and older	42820 42826	42821 42830	42825
Upper Gastrointestinal Endoscopy	18 and older	43235	43239	43249

If the prior authorization process is not complete before performing a procedure in an outpatient hospital, claims will be administratively denied, and the member cannot be billed for the service.

Prior authorization requests can be filed in multiple ways:

- Go to UnitedHealthcareOnline.com > Notifications/Prior Authorizations > Notification/Prior Authorizations Submission. This is an easy way to initiate prior authorization and is the preferred option for many practices.
- Initiate a prior authorization request by phone by calling 866-894-5796.
- Submit a prior authorization form by fax to 866-607-5975. A copy of the form is included in the Provider Manual.



For more information, please see answers to frequently asked questions at UHCCommunityPlan.com > For Health Care Professionals > Florida > Prior Authorization > Site of Service for Outpatient Surgical Procedures FAQ.

If you have questions, please contact your local Network Management representative or call the Provider Services number on the back of the member's ID card. Thank you.



UnitedHealthcare Community Plan Medical Policy & Coverage Determination Guideline Updates



For complete details on the policy updates listed in the following table, please refer to the **September 2015 Medical Policy Update Bulletin** at UHCommunityPlan.com > **Provider Information** > **UnitedHealthcare Community Plan Medical Policies and Coverage Determination Guidelines**.

Policy Title	Policy Type	Effective Date
NEW		
Hospice (Applies to the State of Louisiana Only)	CDG	Dec. 1, 2015
UPDATED/REVISED		
Abnormal Uterine Bleeding and Uterine Fibroids	Medical	Nov. 1, 2015
Attended Polysomnography for Evaluation of Sleep Disorders	Medical	Oct. 1, 2015
Breast Reconstruction Post Mastectomy	CDG	Oct. 1, 2015
Breast Reduction Surgery	CDG	Oct. 1, 2015
Chemosensitivity and Chemoresistance Assays in Cancer	Medical	Oct. 1, 2015
Chromosome Microarray Testing	Medical	Oct. 1, 2015
Clinical Trials	CDG	Oct. 1, 2015
		Nov. 1, 2015
Core Decompression for Avascular Necrosis	Medical	Sept. 1, 2015
Cytological Examination of Breast Fluids for Cancer Screening	Medical	Oct. 1, 2015
Discogenic Pain Treatment	Medical	Oct. 1, 2015
Embolization of the Ovarian and Iliac Veins for Pelvic Congestion Syndrome	Medical	Oct. 1, 2015
Emergency Health Services and Urgent Care Center Services	CDG	Sept. 1, 2015
Epidural Steroid and Facet Injections for Spinal Pain	Medical	Oct. 1, 2015



UnitedHealthcare Community Plan

Medical Policy &
Coverage Determination
Guideline Updates

UPDATED/REVISED		
Gender Dysphoria (Gender Identity Disorder) Treatment	CDG	Oct. 1, 2015
Hepatitis Screening	Medical	Oct. 1, 2015
High Frequency Chest Wall Compression Devices	Medical	Oct. 1, 2015
Light and Laser Therapy for Cutaneous Lesions and Pilonidal Disease	Medical	Oct. 1, 2015
Lithotripsy for Salivary Stones	Medical	Sept. 1, 2015
Magnetic Resonance Spectroscopy (MRS)	Medical	Oct. 1, 2015
Manipulation Under Anesthesia	Medical	Oct. 1, 2015
Meniscus Implant and Allograft	Medical	Oct. 1, 2015
Nerve Graft to Restore Erectile Function During Radical Prostatectomy	Medical	Sept. 1, 2015
Neurophysiologic Testing	Medical	Oct. 1, 2015
Neuropsychological Testing Under the Medical Benefit	Medical	Oct. 1, 2015
Obstructive Sleep Apnea Treatment	Medical	Oct. 1, 2015
Occipital Neuralgia and Headache Treatment	Medical	Oct. 1, 2015
Omnibus Codes	Medical	Oct. 1, 2015
Oral and Enteral Nutrition	CDG	Nov. 1, 2015
Panniculectomy & Body Contouring Procedures	CDG	Nov. 1, 2015
Pectus Deformity Repair	CDG	Oct. 1, 2015
Plagiocephaly and Craniosynostosis Treatment	Medical	Nov. 1, 2015
Presacral Neurectomy and Uterine Nerve Ablation for Pelvic Pain	Medical	Sept. 1, 2015
Proton Beam Radiation Therapy	Medical	Oct. 1, 2015
Sodium Hyaluronate	Medical	Oct. 1, 2015
Speech Language Pathology Services	CDG	Oct. 1, 2015
Spinal Ultrasonography	Medical	Oct. 1, 2015



**UnitedHealthcare
Community Plan**

Medical Policy &
Coverage Determination
Guideline Updates

UPDATED/REVISED		
Total Artificial Heart	Medical	Sept. 1, 2015
Transcutaneous Electrical Nerve Stimulation (TENS) for the Treatment of Nausea and Vomiting	Medical	Sept. 1, 2015
Unicondylar Spacer Devices for Treatment of Pain or Disability	Medical	Sept. 1, 2015

Note: The appearance of a service or procedure on this list does not imply that UnitedHealthcare provides coverage for the service or procedure. In the event of an inconsistency between the information provided in this Bulletin and the posted policy, the posted policy will prevail.



UnitedHealthcare Community Plan Injectable Chemotherapy Prior Authorization Program for UnitedHealthcare Community Plan of Arizona

As previously communicated, effective Oct. 1, 2015 UnitedHealthcare Community Plan of Arizona Healthcare Care Cost Containment System (AHCCCS) and Medicaid developmentally disabled membership require prior authorization for injectable outpatient chemotherapy drugs given for a cancer diagnosis. The goal of this program is to improve cancer care and reduce service denials for UnitedHealthcare Community Plan of Arizona members undergoing cancer treatment.

Injectable chemotherapy drugs that require a Prior Authorization

- Chemotherapy injectable drugs (J9000 - J9999), Leucovorin (J0640), Levoleucovorin (J0641)
- Chemotherapy injectable drugs that have a Q code
- Chemotherapy injectable drugs that have not yet received an assigned code and will be billed under a miscellaneous Healthcare Common Procedure Coding System (HCPCS) code will require prior authorization.
- All outpatient injectable chemotherapy drugs started after the Chemotherapy PA effective date require authorization.

Adding a new injectable chemotherapy drug to a regimen will require a new authorization.

How to request prior authorization

To complete a prior authorization request, please login to UnitedHealthcareOnline.com > Notifications/Prior Authorizations > Oncology Authorizations Submission & Status.

For more information, or if you need to submit a prior authorization via the phone, call 866-889-8054.

Additional Information

If a UnitedHealthcare Community Plan member received injectable chemotherapy drugs in an outpatient setting July 1, 2015 through Sept. 30, 2015, you do NOT need to submit a prior authorization until a new chemotherapy drug will be administered to the member. We will authorize the chemotherapy regimen the member was receiving prior to Oct. 1, 2015 and the authorization will be effective until Sept. 30, 2016.

Additional information about this program will be available in future Network Bulletins.



UnitedHealthcare Medicare Solutions Preferred Insulin Update

Effective Jan. 1, 2016, Humulin and Humalog insulin, manufactured by Lilly, will be the exclusive mealtime insulin available for the lowest brand copay for all UnitedHealthcare Medicare Part D plan members. Apidra, Novolin and Novolog mealtime insulin will no longer be covered on the formulary.

To help ensure your patient's coverage is uninterrupted, please prescribe Humalog or Humulin insulin in place of Apidra, Novolin and/or Novolog for UnitedHealthcare Medicare Part D members as of Jan. 1, 2016. This will help reduce member cost-share and help members avoid prescription interruption.

If you and your patient decide to continue using Apidra, Novolin and/or Novolog after Jan. 1, 2016, then the patient may be required to cover the full cost of the medications.

UnitedHealthcare Medicare members, along with their prescribers, will receive a letter notifying them of this change in October.



UnitedHealthcare Medicare Solutions

Helping to Make Medicare Easier to Understand

Medicare Advantage Open Enrollment is held from Oct. 15 – Dec. 7. Help your patients who are UnitedHealthcare members make informed, confident decisions about their Medicare coverage by visiting MedicareMadeClear.com.

UnitedHealthcare celebrated National Medicare Education Week last month to help meet the growing consumer and patient demand for clear information about Medicare; and to help empower your patients to make informed, confident decisions about their Medicare coverage. According to the Medicare Made Clear Index, a 2013 survey conducted by UnitedHealthcare, one in five Medicare beneficiaries describes Medicare as confusing, and most are not able to correctly identify the health care expenses that Medicare Parts A, B, C and D cover.



For more information, visit MedicareMadeClear.com or contact your Provider Advocate. Thank you.

New Medicare Severity Diagnosis Related Groups (MS-DRGs) Effective Oct. 1, 2015

The Centers for Medicare and Medicaid Services (CMS) recently completed its annual update of the Medicare Severity Diagnosis Related Groups (MS-DRG) methodology. Version 33 becomes effective Oct. 1, 2015 and includes several new MS-DRGs. For contracts impacted by these changes, the reimbursement rates for procedures that fall into the new MS-DRGs will be based on rates for the MS-DRGs under which these procedures were grouped prior to this update. Please contact your UnitedHealthcare Network Manager for further details.



UnitedHealthcare Medicare Solutions

UnitedHealthcare Medicare Advantage Coverage Summary Updates



For complete details on the policy updates listed in the following table, please refer to the **September 2015 Medicare Advantage Coverage Summary Update Bulletin** at UnitedHealthcareOnline.com > **Tools & Resources** > **Policies, Protocols and Guides** > **UnitedHealthcare Medicare Advantage Coverage Summaries** > **Update Bulletin**.

Policy Title
UPDATED/REVISED (Approved on Aug. 18, 2015)
Brachytherapy Procedures
Extracranial-Intracranial (EC-IC) Arterial Bypass Surgery
Fabric Wrapping of Abdominal Aneurysms
Gastroesophageal and Gastrointestinal (GI) Services and Procedures
Glaucoma Surgical Treatments
Hearing Screening and Audiologist Services
Hospital Services (Inpatient and Outpatient)
Joints and Joint Procedures
Medications/Drugs (Outpatient/Part B)
Mental Health Services and Procedures
Observation Care (Outpatient Hospital)
Thermogenic Therapy
Transplants – Organ and Tissue Transplants
Vision Services, Therapy and Rehabilitation

Note: The appearance of a service or procedure on this list does not imply that UnitedHealthcare provides coverage for the service or procedure. In the event of an inconsistency between the information provided in this Bulletin and the posted policy, the posted policy will prevail.



UnitedHealthcare Military & Veterans

2015 TRICARE Provider Handbook -- Revised Oct. 1, 2015

An updated version of the UnitedHealthcare Military & Veterans TRICARE Provider Handbook was posted on Oct. 1, 2015.* The Handbook can be viewed at UHCMilitaryWest.com > Providers.

Please refer to the Handbook online for the complete text and detailed updates. The following is a high-level summary of important edits you will find in the October 2015 publication.

- **Behavioral Health Care Services:** updated the section on autism programs and expanded information on behavioral health case management programs
- **Maternity Care:** clarified the need for delivery notifications from the delivery facility
- **Maternity Covered Services:** includes information about covered breast pumps

*Except as otherwise noted, the new Handbook is effective Jan. 1, 2016 for currently contracted providers. It is effective immediately for providers contracted on or after Oct. 1, 2015.



UnitedHealthcare Military & Veterans

You can make a Difference in the Life of a Veteran

The Power of 1 campaign is a reminder to help raise awareness of, and focus attention on suicide prevention.

This campaign reinforces the importance of recognizing the signs of emotional distress and encouraging veterans and service members, as well as their families and friends, to seek support before problems reach a point of no return. A single act can give someone in crisis the help they need to move forward.

You can make a difference in a veteran or service member's life, and connecting with support is easy. The **Veterans Crisis Line** can help. The **Veterans Crisis Line** is a free, confidential resource that veterans, service members, and their families and friends can access every day at any time. Trained responders — some of them veterans themselves — are ready to listen, 24 hours a day, 7 days a week, 365 days a year. Operated by the U.S. Department of Veterans Affairs, the **Veterans Crisis Line** has answered more than 1.6 million calls and made more than 45,000 lifesaving rescues since its launch in 2007.

What can you do?

- **Learn to recognize the warning signs for suicide.** People experience emotional and mental health crises in response to a wide range of situations, such as relationship problems or the loss of a job. Anxiety, sleeplessness, mood swings, alcohol or drug abuse, withdrawal from family and friends, and talking about suicide or searching online for suicide methods are signs that support is needed.
- **If a veteran or service member you know is showing any of these signs, call the Veterans Crisis Line.** All it takes to get started is one call, one chat, or one text. Responders offer confidential support and guidance to anyone who is concerned about a Veteran or Service member. Just call **800-273-8255 and Press 1**, chat online at **VeteransCrisisLine.net**, or text to **838255**.
- **Spread the word and join the conversation.** Visit **VeteransCrisisLine.net/ThePowerof1** to download free outreach materials, including flyers to print and distribute. Learn how you and your community can work together to prevent suicide.



Please visit **VeteransCrisisLine.net** to learn more.



Doing Business Better

New Website Provides EPS Education for Non-registered Care Providers

UnitedHealthcare recently launched **WelcometoEPS.com**, a website for Electronic Payments & Statements (EPS), UnitedHealthcare's solution for electronic remittance advice (ERA) and electronic funds transfer (EFT). The content is streamlined to include only the information you really need, without excess detail. Visit WelcometoEPS.com and in just a few minutes, you can learn how EPS works, compare posting options and access industry resources.



UnitedHealthcare Affiliates

UnitedHealthcare of the River Valley Preauthorization List and Coverage Policy Updates



For complete details on the policy updates listed in the following table, please refer to the **September 2015 Policy Update Bulletin** at UHCRiverValley.com > [Providers](#) > [Coverage Policy Library](#) > [Policy Update Bulletin](#).



UnitedHealthcare Affiliates

UnitedHealthcare of the River Valley Preauthorization List and Coverage Policy Updates

Policy Title	Effective Date
NEW	
Entyvio™ (Vedolizumab)	Oct. 1, 2015
Molecular Profiling to Guide Cancer Treatment	Nov. 1, 2015
Simponi® Aria™ (Golimumab) Injection for Intravenous Infusion	Oct. 1, 2015
UPDATED/REVISED	
17-Alpha-Hydroxyprogesterone Caproate (17P and Makena)	Oct. 1, 2015
Abnormal Uterine Bleeding and Uterine Fibroids	Oct. 1, 2015
Actemra® (Tocilizumab) Injection for Intravenous Infusion	Oct. 1, 2015
Alemtuzumab	Oct. 1, 2015
Attended Polysomnography for Evaluation of Sleep Disorders	Oct. 1, 2015
Benlysta® (Belimumab)	Oct. 1, 2015
Botulinum Toxin A and B	Oct. 1, 2015
Breast Reconstruction Post-Mastectomy	Oct. 1, 2015
Breast Reduction Surgery	Oct. 1, 2015
Chromosome Microarray Testing	Oct. 1, 2015
Clinical Trials	Oct. 1, 2015
Core Decompression for Avascular Necrosis	Sept. 1, 2015
Embolization of the Ovarian and Iliac Veins for Pelvic Congestion Syndrome	Oct. 1, 2015
Enzyme Replacement Therapy for Gaucher Disease	Oct. 1, 2015
Epidural Steroid and Facet Injections for Spinal Pain	Oct. 1, 2015
Gender Dysphoria (Gender Identity Disorder) Treatment	Oct. 1, 2015
Hepatitis Screening	Oct. 1, 2015
Hereditary Angioedema (HAE), Treatment and Prophylaxis	Oct. 1, 2015



UnitedHealthcare Affiliates

UnitedHealthcare of the River Valley Preauthorization List and Coverage Policy Updates

UPDATED/REVISED	
High Frequency Chest Wall Compression Devices	Oct. 1, 2015
	Nov. 1, 2015
Immune Globulin (IVIG and SCIG)	Oct. 1, 2015
Infertility Diagnosis and Treatment	Oct. 1, 2015
Light and Laser Therapy for Cutaneous Lesions and Pilonidal Disease	Oct. 1, 2015
Lithotripsy for Salivary Stones	Sept. 1, 2015
Manipulation Under Anesthesia	Oct. 1, 2015
Meniscus Implant and Allograft	Oct. 1, 2015
Nerve Graft to Restore Erectile Function During Radical Prostatectomy	Sept. 1, 2015
Neurophysiologic Testing	Oct. 1, 2015
Obstructive Sleep Apnea Treatment	Oct. 1, 2015
Occipital Neuralgia and Headache Treatment	Oct. 1, 2015
Omnibus Codes	Oct. 1, 2015
Ophthalmologic Policy - Vascular Endothelial Growth Factor (VEGF) Inhibitors	Oct. 1, 2015
Orencia® (Abatacept) Injection for Intravenous Infusion	Oct. 1, 2015
Panniculectomy and Body Contouring Procedures	Nov. 1, 2015
Pectus Deformity Repair	Oct. 1, 2015
Plagiocephaly and Craniosynostosis Treatment	Oct. 1, 2015
Presacral Neurectomy and Uterine Nerve Ablation for Pelvic Pain	Sept. 1, 2015
Preventive Care Services	Sept. 1, 2015
Proton Beam Radiation Therapy	Oct. 1, 2015
Remicade® (Infliximab)	Oct. 1, 2015
Repository Corticotropin Injection (HP Acthar Gel®)	Oct. 1, 2015
Rituxan (Rituximab)	Oct. 1, 2015



UnitedHealthcare Affiliates

UnitedHealthcare of the River Valley Preauthorization List and Coverage Policy Updates

UPDATED/REVISED	
Routine Foot Care	Oct. 1, 2015
Sandostatin®/Sandostatin LAR® (Octreotide Acetate)	Oct. 1, 2015
Sodium Hyaluronate	Oct. 1, 2015
Soliris® (Eculizumab)	Oct. 1, 2015
Specialty Medication Administration – Site of Care Review Guidelines	Oct. 1, 2015
Stelara® (Ustekinumab) Injection for Intravenous Infusion	Oct. 1, 2015
Synagis® (Palivizumab)	Oct. 1, 2015
Total Artificial Heart	Oct. 1, 2015
Transcutaneous Electrical Nerve Stimulation (TENS) for the Treatment of Nausea and Vomiting	Sept. 1, 2015
Unicondylar Spacer Devices for Treatment of Pain or Disability	Sept. 1, 2015
Xolair (Omalizumab)	Oct. 1, 2015
RETIRED	
Tysabri® (Natalizumab)	Oct. 1, 2015

Note: The appearance of a service or procedure on this list does not imply that UnitedHealthcare provides coverage for the service or procedure. In the event of an inconsistency between the information provided in this Bulletin and the posted policy, the posted policy will prevail.



UnitedHealthcare Affiliates

Oxford Medical and Administrative Policy Updates



For complete details on the policy updates listed in the following table, please refer to the **September 2015 Policy Update Bulletin** at [OxfordHealth.com > Providers > Tools & Resources > Medical Information > Medical and Administrative Policies > Policy Update Bulletin](#).

Policy Title	Policy Type	Effective Date
NEW		
Actemra® (Tocilizumab) Injection for Intravenous Infusion	Clinical	Oct. 1, 2015
Entyvio™ (Vedolizumab)	Clinical	Oct. 1, 2015
Follicle Stimulating Hormone (FSH) Gonadotropins	Clinical	Nov. 1, 2015
Human Menopausal Gonadotropins (hMG)	Clinical	Nov. 1, 2015
Molecular Profiling to Guide Cancer Treatment	Clinical	Oct. 1, 2015
UPDATED/REVISED		
17-Alpha-Hydroxyprogesterone Caproate (Makena and 17P)	Clinical	Oct. 1, 2015
Abortions (Therapeutic and Elective)	Administrative	Oct. 1, 2015
Alemtuzumab	Clinical	Oct. 1, 2015
Anemia Drugs: Darbepoetin Alfa, Epoetin Alfa, and Methoxy Polyethylene Glycol-Epoetin Beta	Clinical	Oct. 1, 2015
Attended Polysomnography for Evaluation of Sleep Disorders	Clinical	Oct. 1, 2015
Autism	Administrative	Oct. 1, 2015
Balloon Sinus Ostial Dilation	Clinical	Oct. 1, 2015
Behavioral Health Services	Clinical	Oct. 1, 2015
Botulinum Toxins A and B	Clinical	Oct. 1, 2015
Breast Reconstruction Post Mastectomy	Clinical	Oct. 1, 2015



UnitedHealthcare Affiliates

Oxford Medical and Administrative Policy Updates

UPDATED/REVISED		
Breast Reduction Surgery	Clinical	Oct. 1, 2015
Chemosensitivity and Chemoresistance Assays in Cancer	Clinical	Oct. 1, 2015
Chromosome Microarray Testing	Clinical	Oct. 1, 2015
Clinical Trials	Clinical	Oct. 1, 2015
Clotting Factors and Coagulant Blood Products	Clinical	Oct. 1, 2015
Cochlear Implants	Clinical	Oct. 1, 2015
Continuous Glucose Monitoring and Insulin Delivery for Managing Diabetes	Clinical	Oct. 1, 2015
Contraceptives	Clinical	Oct. 1, 2015
Cytological Examination of Breast Fluids for Cancer Screening	Clinical	Sept. 1, 2015
Deep Brain Stimulation	Clinical	Oct. 1, 2015
Diagnostic (Basic) Procedures for Infertility	Clinical	Oct. 1, 2015
Discogenic Pain Treatment	Clinical	Oct. 1, 2015
Drug Coverage Criteria - New and Therapeutic Equivalent Medications	Clinical	Sept. 1, 2015
		Oct. 1, 2015
Drug Coverage Guidelines	Clinical	Sept. 1, 2015
		Oct. 1, 2015
Electrical Bioimpedance for Cardiac Output Measurement	Clinical	Sept. 1, 2015
Enzyme Replacement Therapy (ERT) for Gaucher Disease	Clinical	Oct. 1, 2015
Epidural Steroid and Facet Injections for Spinal Pain	Clinical	Oct. 1, 2015
Fecal Calprotectin Testing	Clinical	Oct. 1, 2015
Gastrointestinal Motility Disorders, Diagnosis and Treatment	Clinical	Oct. 1, 2015
Gender Dysphoria (Gender Identity Disorder) Treatment	Clinical	Oct. 1, 2015
High Frequency Chest Wall Compression Devices	Clinical	Oct. 1, 2015
Immune Globulin (IVIG and SCIG)	Clinical	Oct. 1, 2015



UnitedHealthcare Affiliates

Oxford Medical and
Administrative Policy
Updates

UPDATED/REVISED		
Infertility Procedures Requiring Notification and Precertification	Clinical	Oct. 1, 2015
Injectable Chemotherapy Drugs: Application Of NCCN Clinical Practice Guidelines	Clinical	Dec. 1, 2015
Light and Laser Therapy for Cutaneous Lesions and Pilonidal Disease	Clinical	Oct. 1, 2015
Lupron® Depot/Lupron® Depot-Ped (Leuprolide Acetate)	Clinical	Oct. 1, 2015
Magnetic Resonance Spectroscopy (MRS)	Clinical	Sept. 1, 2015
Manipulation Under Anesthesia	Clinical	Oct. 1, 2015
Maximum Frequency Per Day	Reimbursement	Oct. 1, 2015
Meniscus Implant and Allograft	Clinical	Oct. 1, 2015
Modifier Reference	Reimbursement	Oct. 1, 2015
Neurophysiologic Testing	Clinical	Oct. 1, 2015
Neuropsychological Testing Under the Medical Benefit	Clinical	Oct. 1, 2015
Obstructive Sleep Apnea Treatment	Clinical	Oct. 1, 2015
Occipital Neuralgia and Headache Treatment	Clinical	Oct. 1, 2015
Omnibus Codes	Clinical	Oct. 1, 2015
Orencia® (Abatacept) Injection for Intravenous Infusion	Clinical	Oct. 1, 2015
Orthopedic Services	Clinical	Oct. 1, 2015
Otoacoustic Emissions Testing	Clinical	Oct. 1, 2015
Pectus Deformity Repair	Clinical	Oct. 1, 2015
Preventive Care Services	Clinical	Sept. 1, 2015
Prosthetic Devices, Wigs, Specialized, Microprocessor or Myoelectric Limbs	Clinical	Oct. 1, 2015
Remicade (Infliximab)	Clinical	Oct. 1, 2015
Repository Corticotropin Injection (H.P. Acthar Gel)	Clinical	Oct. 1, 2015



UnitedHealthcare Affiliates

Oxford Medical and Administrative Policy Updates

UPDATED/REVISED		
Rituxan (Rituximab)	Clinical	Oct. 1, 2015
Robotic Assisted Surgery	Clinical	Sept. 1, 2015
Routine Foot Care	Clinical	Oct. 1, 2015
Sandostatin Lar Depot (Octreotide Acetate)	Clinical	Oct. 1, 2015
Skilled Care and Custodial Care Services	Clinical	Oct. 1, 2015
Sodium Hyaluronate	Clinical	Oct. 1, 2015
Soliris (Eculizumab)	Clinical	Oct. 1, 2015
Specialty Medication Administration - Site of Care Review Guidelines	Clinical	Oct. 1, 2015
Speech Therapy and Early Intervention Programs/Birth to Three	Administrative	Oct. 1, 2015
Stelara® (Ustekinumab) Injection for Intravenous Infusion	Clinical	Oct. 1, 2015
Synagis (Palivizumab)	Clinical	Oct. 1, 2015
Urgent Care	Reimbursement	Oct. 1, 2015
Vision Services	Administrative	Oct. 1, 2015
Xolair (Omalizumab)	Clinical	Oct. 1, 2015
REPLACED		
Follicle Stimulating Hormones (FSH) Used in the Treatment of Infertility	Clinical	Nov. 1, 2015
Human Menopausal Gonadotropins (hMG) Used in the Treatment of Infertility	Clinical	Nov. 1, 2015
Tysabri (Natalizumab)	Clinical	Oct. 1, 2015

Note: The appearance of a service or procedure on this list does not imply that Oxford provides coverage for the service or procedure. In the event of an inconsistency or conflict between the information provided in this Bulletin and the posted policy, the posted policy will prevail.

Oxford HMO products are underwritten by Oxford Health Plans (NY), Inc., Oxford Health Plans (NJ), Inc. and Oxford Health Plans (CT), Inc. Oxford insurance products are underwritten by Oxford Health Insurance, Inc.



UnitedHealthcare Affiliates SignatureValue Medical Management Guideline Updates



For complete details on the policy updates listed in the following table, please refer to the **September 2015 SignatureValue™ Medical Management Guidelines Update Bulletin** at **UHCWest.com** > Provider Log In > Library > Resource Center > Guidelines & Interpretation Manuals.

Policy Title	Effective Date
UPDATED/REVISED	
Abnormal Uterine Bleeding and Uterine Fibroids	Oct 1, 2015
Attended Polysomnography for Evaluation of Sleep Disorder	Oct 1, 2015
Breast Reconstruction Post Mastectomy	Oct 1, 2015
Breast Reduction Surgery	Oct 1, 2015
Chromosome Microarray Testing	Oct 1, 2015
Clinical Trials	Oct 1, 2015
Core Decompression for Avascular Necrosis	Sept. 1, 2015
Embolization of the Ovarian and Iliac Veins for Pelvic Congestion Syndrome	Oct 1, 2015
Epidural Steroid and Facet Injections for Spinal Pain	Oct 1, 2015
Gynecomastia Treatment	Oct 1, 2015
Hepatitis Screening	Oct 1, 2015
High Frequency Chest Wall Compression Devices	Oct 1, 2015
	Nov. 1, 2015
Light and Laser Therapy for Cutaneous Lesions and Pilonidal Disease	Oct 1, 2015
Lithotripsy for Salivary Stones	Sept. 1, 2015
Manipulation Under Anesthesia	Oct 1, 2015



UnitedHealthcare Affiliates

SignatureValue Medical Management Guideline Updates

UPDATED/REVISED	
Meniscus Implant and Allograft	Oct. 1, 2015
Nerve Graft to Restore Erectile Function During Radical Prostatectomy	Sept. 1, 2015
Neurophysiologic Testing	Oct. 1, 2015
Obstructive Sleep Apnea Treatment	Oct. 1, 2015
Occipital Neuralgia and Headache Treatment	Oct. 1, 2015
Omnibus Codes	Oct. 1, 2015
Otoacoustic Emissions Testing	Oct. 1, 2015
Pectus Deformity Repair	Oct. 1, 2015
Plagiocephaly and Craniosynostosis Treatment	Oct. 1, 2015
Presacral Neurectomy and Uterine Nerve Ablation for Pelvic Pain	Sept. 1, 2015
Preventive Care Services	Sept. 1, 2015
Proton Beam Radiation Therapy	Oct. 1, 2015
Skilled Care and Custodial Care Services	Sept. 1, 2015
Sodium Hyaluronate	Oct. 1, 2015
Soliris® (Eculizumab)	Oct. 1, 2015
Specialty Medication Administration – Site of Care Review Guidelines	Oct. 1, 2015
Total Artificial Heart	Sept. 1, 2015
Transcutaneous Electrical Nerve Stimulation (TENS) for the Treatment of Nausea and Vomiting	Sept. 1, 2015
Unicondylar Spacer Devices for Treatment of Pain or Disability	Sept. 1, 2015

Note: The appearance of a service or procedure on this list does not imply that UnitedHealthcare provides coverage for the service or procedure. In the event of an inconsistency between the information provided in this Bulletin and the posted policy, the posted policy will prevail.



UnitedHealthcare Affiliates

SignatureValue Benefit Interpretation Policy Updates



For complete details on the policy updates listed in the following table, please refer to the **September 2015 SignatureValue™ Benefit Interpretation Policy Update Bulletin** at UHCWest.com > Provider Log In > Library > Resource Center > Guidelines & Interpretation Manuals.

Policy Title
UPDATED/REVISED (Effective Oct. 1, 2015)
Abortions
Cosmetic, Reconstructive, or Plastic Surgery
Experimental and Investigational Services
Hearing Services
Inpatient Hospital Services
Outpatient Hospital Services
Parenteral Nutrition Therapy

Note: The appearance of a service or procedure on this list does not imply that UnitedHealthcare provides coverage for the service or procedure. In the event of an inconsistency between the information provided in this Bulletin and the posted policy, the posted policy will prevail.



UnitedHealthcare Affiliates

Electronic Payments & Statements Now Available for UnitedHealthcare Oxford

UnitedHealthcare Oxford has been added to Electronic Payments & Statements (EPS). EPS allows you to receive direct deposit of claim payments into your designated bank account(s) and access explanation of benefits (EOBs)/remittance advices online or by 835 ERA files. You can learn more about EPS by visiting WelcometoEPS.com, watching a [video demo](#) or by attending a [webinar](#).

With EPS, you can use a single tool to access and manage payment information for most UnitedHealthcare benefit plans – including UnitedHealthcare Commercial, UnitedHealthcare Medicare Solutions, UnitedHealthcare Oxford and some UnitedHealthcare Community Plan states.*

You can enroll in EPS [online](#) or send us a completed [enrollment form](#). If you have questions, please call 866-842-3278, option 5, to speak with an EPS representative.

*Enrollment in EPS currently applies to payments from UnitedHealthcare Commercial; UnitedHealthcare Medicare Solutions; UnitedHealthcare Oxford, UnitedHealthcare Community Plan of Florida, Massachusetts and Rhode Island; and Long Term Care products of Arizona, Hawaii and New Mexico. UnitedHealthcare Community Plan of Arizona, Delaware, Iowa, Kansas, Louisiana, Maryland, Michigan, Mississippi, Nebraska, New Jersey, New York, Ohio, Pennsylvania, Tennessee, Texas, Washington and Wisconsin will be added.

Chemotherapy Prior Authorization Requirement for Oxford

Effective Dec. 1, 2015, Oxford Health Plan will require prior authorization for injectable outpatient chemotherapy drugs given for a cancer diagnosis.

Today, Oxford Health Plan uses the National Comprehensive Cancer Network (NCCN) Compendium to review requests and claims for coverage for chemotherapy drugs administered in an outpatient setting. This source provides independent, respected recommendations and it is available at nccn.org. The new prior authorization review process continues to use the NCCN Guidelines and Compendium as the basis for coverage.

To support the injectable outpatient chemotherapy prior authorization process, we have contracted with eviCore National. The new program will review specific regimens and lines of therapy.

Additional details about the prior authorization requirement and how to obtain an authorization will be available in the provider section of the Oxford Health Plan website in November.