

INTEGRATED ONCOLOGY MANAGEMENT PROGRAM

Precertification made easy with online process

September 2017

To: Cigna-Contracted Providers

Our Integrated Oncology Management Program, administered through eviCore healthcare, began February 20, 2017 for our commercial business. On June 26, 2017, we expanded the program to include precertification for oral chemotherapy medications covered under the pharmacy benefit.

eviCore now performs precertification for medical and pharmacy oncology medications that currently require precertification through Cigna. These include primary chemotherapy and supportive drugs.

How to request precertification

The preferred and most efficient method for requesting precertification is through eviCore's website at:

www.evicore.com/pages/providerlogin.aspx

Benefits to requesting precertification through eviCore's website include:

- eviCore's portal is available 24/7, so precertification requests can be submitted at your convenience. Requests submitted via phone must be initiated during business hours.
- The portal offers the ability to check the status of a precertification request and verify patient eligibility. You can even print precertification information, if needed.
- The portal allows you to submit clinical information electronically for custom treatment plans, which is much quicker than providing clinical information telephonically.
- eviCore has a dedicated Web Support team to assist you with any account registration or web navigation questions. This team can be reached via phone, email, or the Live Chat feature from the eviCore.com provider portal log-in page.

If you are not registered for the eviCore website, please click Register under the Login button at **www.evicore.com/pages/providerlogin.aspx** to get started.

While submitting requests through the website is highly encouraged, you can also request precertification through our dedicated precertification telephone number, **1.866.668.9250 (7:00 a.m. – 10:00 p.m. ET)**.

You can obtain more information on the program by visiting our dedicated website at **evicore.com/Cigna/Pages/MedicalOncology.aspx**, where you'll also find additional resources, including frequently asked questions.

Questions?

Please call Cigna Customer Service at 1.800.88Cigna (882.4462) or eviCore client services at 1.800.575.4517 if you have any questions about our Integrated Oncology Management Program.

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