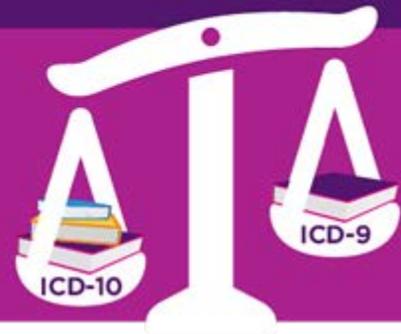


READY, SET, SWITCH

Know your ICD-10 codes



July 2015 Update

Efforts to Help Providers Get Ready to Transition from ICD-9 to ICD-10

On July 6, 2015, the Centers for Medicare & Medicaid Services (CMS) and the American Medical Association (AMA) issued a [press release](#) outlining their efforts to help make sure physicians are ready to transition from ICD-9 to ICD-10 on October 1, 2015. In addition, Cigna has been informing its network of participating health care professionals about the transition to ICD-10.

Cigna coding guidelines

Beginning October 1, 2015, Cigna will start processing claims with valid ICD-10 codes. A code will be invalid if it has not been coded to the full number of characters required. When sufficient clinical information isn't known or available about a particular health condition to assign a more specific code, it will be acceptable to report the appropriate "unspecified" code (e.g., a diagnosis of pneumonia has been determined, but not the specified type). Cigna is following the CMS claim submission guidelines as outlined below:

- **ICD-9 codes:** Claims submitted with dates of service or discharge prior to the compliance date of October 1, 2015 will be accepted with ICD-9 codes. Our claim processing systems will not have the capability to accept ICD-9 codes for dates of services after September 30, 2015.
- **Claims with ICD-10 codes:** Claims submitted with dates of service or discharge on or after October 1, 2015 will be accepted with ICD-10 codes.
- **Mixed-coded claims:** Claims with ICD-9 and ICD-10 codes on the same claim will **not** be accepted. Our claim processing systems will not have the capability to accept claims containing a combination of ICD-9 and ICD-10 codes.
- **Claims that cross the compliance date:** Claims must be split so that all ICD-9 codes remain on one claim with dates of service through September 30, 2015, and all ICD-10 codes are on a separate claim with dates of service on or after October 1, 2015.
- **Inpatient hospital claims:** There is an exception for these claims. They should be coded based on the discharge date. Use the ICD-9 codes if the discharge date is before October 1, 2015, and ICD-10 codes if the discharge date is on or after October 1, 2015.

Additional information

Health care professionals may access information on the Cigna for Health Care Professionals website at CignaforHCP.com > Resources > Medical Resources > [ICD-10](#). They can also contact their Cigna representative or call Customer Service at 1.800.88Cigna (882-4462).



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