CIGNA FOR HEALTH CARE PROFESSIONALS WEBSITE ENHANCEMENTS

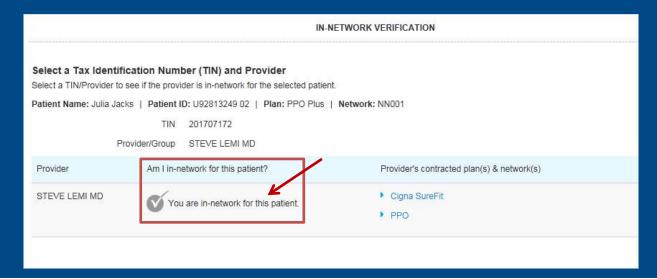
First and second quarter 2018



IN-NETWORK VERIFICATION

- 1. Click this question:
 Am I in-network for this patient?
- 2. Choose a Taxpayer Identification Number (TIN) and a provider.

▼ PATIENT AND PLAN DETAIL		
Patient Detail	Plan and Network Detail	
Name:Jonathan Byrne	Plan Type: Cigna SureFit HRA	
ID#;100698774	Plan Funding Type: Fully Insured	
Am I in-network for this patient?	Plan Renews On: Calendar Year	
	HRA: Yes	
	HSA: No	
	FSA: No	
	Other Insurance:Unknown	



3. A screen will appear with the answer.



NOTIFICATION, REFERRAL AND PRECERTIFICATION REQUIREMENTS TAB

Links added to the provider and behavioral directories

▼ NOTIFICATION, REFERRAL AND PRECERTIFICATION REQUIREMENTS				
Medical Management Level : PHS+	In-Network	Out-of-Network		
Failure to Notify Cigna		50%		
Precertification not approved		100%		
Additional days not approved		100%		
Emergency Service Notification	48 hours	48 hours		
Outpatient Precertification	Yes	Yes		
Inpatient Precertification	Yes	Yes		
Continued Stay Review	Yes	Yes		
Referral Required	No	No		
View Coverage Positions View Medical Precertification Information View Referral Requirements View Pharmacy Prior Authorization Provider Directory Behavioral Directory In the patient does not have the pharmacy benefit.				



NOTIFICATION, REFERRAL AND PRECERTIFICATION REQUIREMENTS TAB (CONT.)

Determine if a referral is required

A Yes or No indicator will indicate if a referral is required*.

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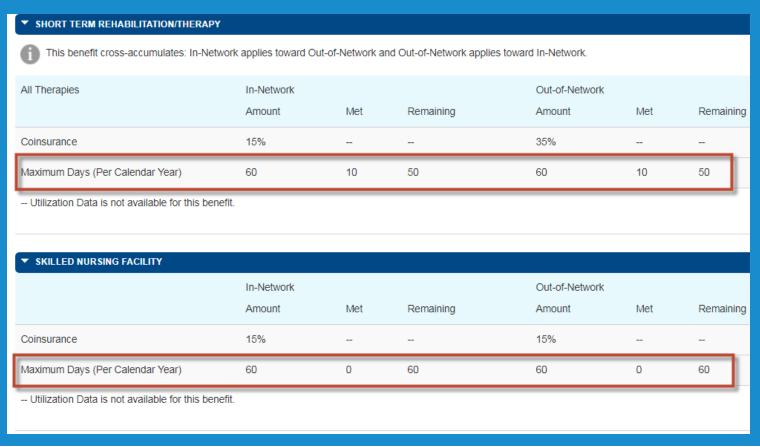
* For most plans; does not include Cigna SureFit®.



FREQUENCY AND UTILIZATION INFORMATION

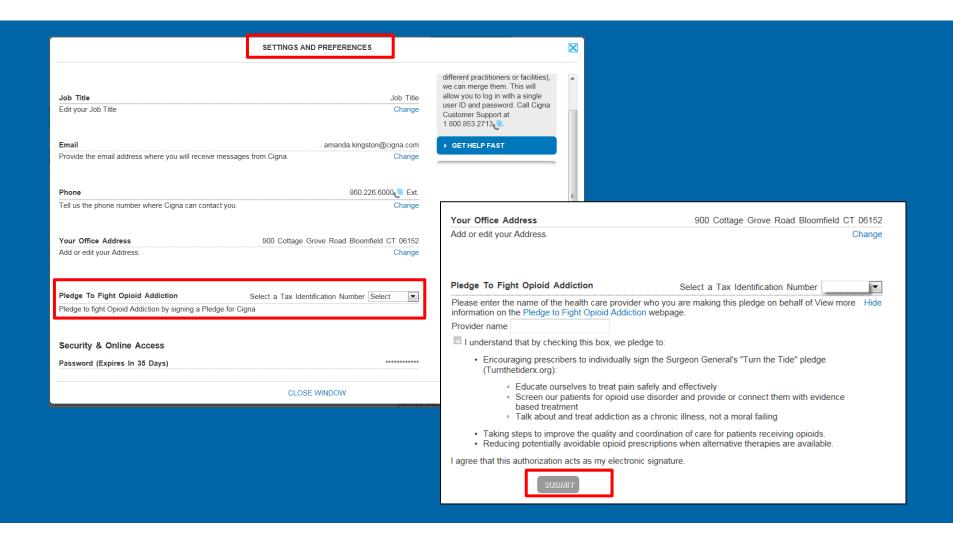
Available for certain benefits

View for skilled nursing, home health, durable medical equipment, short-term rehabilitation, chiropractic services, adult preventative care, allergies, and external prosthetics.





CIGNA OPIOID PLEDGE





Offered by: Connecticut General Life Insurance Company or Cigna Health and Life Insurance Company.

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