

# NDC Number on Claims

Fact Sheet for Health Care Professionals

June 1, 2012

Beginning September 1, 2012, we will require the National Drug Code (NDC) in addition to the Healthcare Common Procedure Coding System (HCPCS) code on certain claims. This applies when the patient's health plan requires precertification for outpatient services.

## Affected codes

There are three HCPCS specialty medication codes that are affected:

**J0725** - Injection, chorionic gonadotropin, per 1,000 USP units

**J1830** – Injection, interferon beta-1b, 0.25 mg

**J2941** - Injection, somatropin, 1 mg

For these codes, submit both the HCPCS code and the NDC. This will help support quality, cost-effective care by promoting the use of safe, low-cost drug therapies. During claim processing, we will determine if the NDC on the claim matches the drug name approved during precertification. If the NDC does not match the drug name that was precertified, the claim may be denied in part or in full. If the NDC is not included on the claim, we will send you a request to submit the NDC so that we may process your claim.

## When to submit a NDC number

Submit the NDC number along with the HCPCS code only when all of the following apply:

- The medication is administered to individuals covered by Cigna PHS+ plans (the plan requires precertification for outpatient services)
- The place of service is a physician office (11) or the patient's home (12)
- The Cigna administered plan is the primary payer

## Where to find the NDC

The NDC number can be found on the drug packaging. In addition, beginning July 1, 2012, a document matching available NDC to the affected HCPCS codes will be available on the Cigna for Health Care Professionals website ([CignaforHCP.com](http://CignaforHCP.com) > Resources > Clinical Reimbursement Policies and Payment Policies > HCPCS Codes Requiring NDC). The document will be updated quarterly.

In the future, additional HCPCS codes may be added to the list. To check for updates, refer to the most recent version of the document noted above.

## What to include on the claim

Follow these guidelines when including the NDC number on medical claims for the affected HCPCS codes:

- Include the HCPCS code.
- Include the 11-digit NDC code (NDC quantity and unit of measure will be accepted but are not required at this time).



- For electronic claims, the place of service must be 11 (physician office) or 12 (home). Work with your vendor to include the NDC number in LIN segment of Loop 2410. Also, include the Current Procedural Terminology (CPT) codes in SV1 Segment of Loop 2400.
- When reporting NDC numbers on an electronic claim, it should be reported as 11 digits with no hyphens.
- On a paper HCFA-1500 form, include the NDC number in the shaded area of the service lines in field 24.
- When a claim is submitted with a HCPCS code requiring a NDC more than one time, each instance of the code must include the NDC.

## **An alternative to capturing the NDC**

When you use Cigna Home Delivery Pharmacy, there is no need to capture the NDC – all you need to do is submit a claim for the medication administration. By completing the appropriate Specialty Pharmacy prescription order fax form, you can request precertification **and** order the medication in one easy step. For your convenience, Cigna Home Delivery Pharmacy will:

Cigna Home Delivery Pharmacy will:

- Verify patient eligibility
- Ship the medication directly to the destination of your choice by the needed date
- Capture the NDC number for you and bill Cigna directly for the cost of the medication
- Send education materials to the patient
- Coordinate refills

Find the appropriate prescription order fax form on [Cigna.com](http://Cigna.com) (Health Care Professionals > Resources for Health Care Professionals > Doing Business with Cigna > Health Care Professional Forms > Specialty (Injectable) Drugs).

## **For more information**

If you have questions, call Cigna Customer Service at 1.800.88Cigna (882.4462), and a representative will be glad to assist you.



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